Privacy Policy

Effective November 5, 2026

> In short: we collect only what the service needs to work, we do not sell data and we use no advertising trackers. Passwords are stored only as hashes; exchange keys and 2FA secrets are encrypted. You can download a copy of your data and delete your account yourself in your account settings.

1. General provisions

1.1. This Policy explains what user data the macry service processes on the website https://macry.org, in the service's Telegram bot and in its other interfaces (the “Service”), why we do it, who receives the data and how you can control it.

1.2. The data controller is the macry service administration (“we”, “us”, the “Controller”).

1.3. By signing up, paying for a subscription or otherwise using the Service, you confirm that you have read this Policy and agree to the processing of your data on its terms. If you do not agree, please do not use the Service.

1.4. The Service is intended for persons over 18. We do not knowingly collect data from minors; if such data reaches us, we will delete it as soon as we become aware of it.

2. Data we process

2.1. Account: email address, password as a cryptographic hash (we never store or see the password itself), email confirmation status, sign-up and last sign-in dates, interface language and theme, signal and notification settings.

2.2. Security: two-factor authentication secret and backup codes (if you enabled 2FA), session data, IP address and browser information (user agent) — to the extent needed for signing in, protecting your account and preventing abuse.

2.3. Use of the Service: favourite coins, chart drawings, price alerts, notification history, page view statistics.

2.4. Payments: amount, currency, subscription period, number and status of the payment service invoice, promo code applied. We do not receive or store bank card data or crypto wallet keys and passwords.

2.5. Refunds and payouts: the network and crypto wallet address you provide, the refund reason (if given), details of completed transfers.

2.6. Partner program: your partner code, whose link you signed up through, earnings and payouts.

2.7. Trading journal (if you use it): read-only API keys for Bybit or Binance — encrypted — and the trade history loaded with them (fills, positions, results, fees), and your comments on trades.

2.8. Telegram (if you connected the bot): chat ID and notification settings for that chat.

2.9. Support: subject, category and text of your requests and our replies.

2.10. We do not process special categories of data (health, beliefs and the like) and do not ask for identity documents.

3. Why we process data

- to create and maintain your account, sign you in, confirm your email and restore access;
- to run the features of the Service: signals, levels, charts, notifications on the website, in the browser and in Telegram, the trading journal;
- to accept payments, activate subscriptions, process refunds, partner earnings and payouts;
- to protect accounts and the Service: two-factor authentication, alerts about sign-ins and security changes, rate limiting, fraud and abuse detection;
- to answer support requests;
- to send service emails (confirmation codes, security alerts, subscription and refund messages) and informational emails about the Service — you can unsubscribe from the latter in your account or via the link in the email;
- to keep anonymised statistics that help us improve the Service;
- to comply with applicable law.

4. Legal bases

- **performance of a contract** — the Terms of Service and the Public Offer: account, features, payments, refunds;
- **your consent** — optional features: trading journal, Telegram bot, browser notifications, informational emails. You can withdraw consent at any time by turning the feature off or deleting the related data;
- **legitimate interest** — security, fraud prevention, statistics;
- **legal obligation** — keeping payment records and responding to lawful requests from authorities.

5. Who receives data

5.1. We do not sell personal data or share it for advertising. Data is shared only with services the Service cannot work without, and only to the extent necessary:

Recipient	What it receives and why
Hosting provider	all Service data is stored on its servers; the provider does not use it for its own purposes
Email service (SMTP)	email address and message text — to deliver emails
Trybit — payment service	order number, amount, currency and email address — to accept payment; Trybit then processes the data under its own rules
Telegram	texts of the notifications the bot sends to your chat — if you connected the bot
Bybit, Binance	API requests made with your key to load trade history — if you connected the trading journal
Google Fonts	when pages open, your browser loads fonts from Google servers, which receive your IP address and browser information

5.2. We disclose data to public authorities only upon a lawful request made in the proper manner.

5.3. Some recipients are located in other countries. By using the Service you agree to the cross-border transfer of data to the extent described in this section.

6. Cookies and browser storage

6.1. The Service uses only essential cookies, with no advertising or third-party trackers:

Cookie	Purpose	Lifetime
macry_session	sign-in session and form protection token (CSRF)	up to 30 days
lang	chosen language	1 year
theme	colour theme	1 year
ref	partner code from the link you came through	30 days

6.2. Interface preferences (for example, the selected chart timeframe) are kept locally in your browser (localStorage) and are not sent to the server.

6.3. If you block cookies in your browser, you will not be able to sign in.

7. Retention

- account data and related data — for as long as the account exists; it is deleted immediately when the account is deleted;
- payment, refund and partner payout records — as long as needed for accounting, fulfilling obligations and resolving disputes, but no longer than 5 years. After the account is deleted, paid payments stay in the records without any link to you;
- after the account is deleted — a hash of the email address (not the address itself) with flags showing whether you had the trial and a refund — for 1 year, so they cannot be obtained again by deleting the account and signing up again;
- on-site notifications — no longer than 30 days (and no more than the latest 200);
- page view statistics — no longer than 70 days;
- trading journal trades — while the exchange key is connected; deleting the key deletes its trades;
- database backups — up to 14 days, then overwritten.

8. How we protect data

- connections to the website are protected by HTTPS;
- passwords are stored only as hashes; exchange API keys and two-factor authentication secrets are encrypted;
- two-factor authentication, sign-in and security change alerts and signing out on all devices are available;
- only the Service administrators have access to data, and only to the extent needed for operation.

No method of transmission or storage is perfectly secure. If a breach affects your data, we will notify you by email.

9. Your rights

You can:

- get information about your data and a copy of it — the “Download my data” button in your account (“Profile” tab) instantly gives you a JSON file with all account data;
- correct your data — email, password and settings can be changed in your account;
- delete specific data: exchange keys together with trade history, the Telegram link, price alerts, the payout address;
- delete your entire account — in your account: “Profile” → “Delete account” (your password and, if enabled, a 2FA code are required);
- withdraw consent and unsubscribe from informational emails;
- object to processing and lodge a complaint with a data protection authority.

Other requests are accepted through support on the website; we reply within 30 days. To protect your account, we may ask you to confirm that the request comes from its owner.

10. Changes to this Policy

We may update this Policy. A new version takes effect when published on the website; we will announce material changes on the website or by email. The date of the current version is shown at the top of this document.

11. Contacts

Controller	The macry service administration
Website	https://macry.org
Support	https://macry.org/support